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Monday 26th of April 2021

Dear Guest,

Because we appreciate that we are living in unprecedented times we thought we'd just run you through some of the procedures that we're implementing to- not only- put your mind at ease when dining with us, but, also ensure the upmost protection for both you, your guests and our Team. As such, please be aware that;

- Tapa is a 1m social distancing venue. This means that there will be a mitigating circumstance (ie a screen) and a minimum of 1m distance between yourself and other customers not with your party- should a mitigating circumstance not be possible this distance will increase to 2m.
- Our staff will wear face coverings at all times. Unless medically permitted not to do so, it is also compulsory for customers to wear a face covering when not seated at their table, too.
- If you, or anyone in your group, have or have recently had any symptoms of COVID-19 (a new, persistent cough, a high temperature or a change in taste or smell) please do not enter the restaurant- go home, self isolate and request a test from [NHSinform.scot/test-and-protect](https://www.nhs.uk/inform-scot/test-and-protect).
- Please reserve a table. In order to accommodate social distancing our capacity has been greatly reduced...and we don't want you to miss out!
- Please be aware that different rules apply to indoor and outdoor dining. Indoors you may dine with upto six people from two households, whilst outdoors you may dine with upto six people from six households.
- There is only one entrance and exit to the restaurant, so, on arrival please be aware of other people leaving the premises. Those leaving the restaurant have priority over those arriving and should this be the case when you arrive, please stand on the socially distanced floor markings directly outside the restaurant.
- Please arrive on time for your reservation. We are organising our bookings to avoid bottle necks and queuing so your dining experience will be affected if you do not arrive promptly. In times of high demand your table will be sold 15 minutes after your arrival time if not present.
- In addition to this, please be aware of your specified leaving time, all bookings will be given two hours- which starts from the time of your booking not the time of your arrival.
- Please sanitize your hands at the sanitizing station in the entrance of the restaurant prior to entering.
- Once inside the restaurant, please wait at the bar area to be seated. In times of high demand, if it is not possible to socially distance in this area, please stand on the socially distanced floor makings directly outside the restaurant..
- Please do not move tables or chairs- the restaurant has been set in a way to ensure that social distancing for every customer. In order to maintain social distancing when seated, ensure that you sit directly opposite to those not from your household
- It is compulsory for us to gather data from you which we may need to share with NHS Test&Protect. To streamline this we have partnered with Stampede and you will be invited to log in to our Guest Wifi to provide your details. Please ask a member of staff if you are having trouble with this.
- All our Menus are accessed electronically via a QR Code. Please ask a member of staff if you are having trouble accessing this.

- Should you need to go to the bathroom please ensure you are wearing a face covering, sanitize your hands before entering and make yourself aware of the capacity of the bathroom by reading the capacity sign upon the door. Upon entry, if your chosen bathroom is at capacity we request that you return to your seat immediately. Before leaving the bathroom, thoroughly wash your hands with the soap provided. All our bathrooms and all push and pull door handles will be cleaned and sanitized on an hourly basis throughout the day.
- Unless visiting the bathroom or leaving the restaurant, please remain at your table. When you would like to pay your bill please alert a member of staff and we will take payment at your table. Where possible, pay contactlessly.
- Alcohol can only be consumed outdoors. There is no provision for consumption of alcohol indoors under any circumstances- this includes changes in weather/ bad weather for those sitting outdoors.
- Tuesday to Saturday both our indoor and outdoor dining sections will close at 2000. On a Sunday both our indoor and outdoor dining sections will close at 1800. Unless expressly stated all reservations are in two hour timeslots, so, please give yourself ample time to enjoy your meal.

Thank you for taking the time to read this! We know that it's long, however, we've done our best to condense it as much as we could but should you have any questions relating to any of the procedures outlined here, or, just have a general query about how we'll be operating, please don't hesitate to contact us via e-mail at tapa@tapaedinburgh.co.uk.

We can't wait to have you back in the restaurant and anything we can do to ensure you have a safe, enjoyable experience, we're more than happy to do so!

We look forward to seeing you in the restaurant soon!

Love, Dan, Greig & The Tapa Team